

# Mobile Terms & Conditions

Effective Date: May 1, 2024

## CONSUMER OPT-IN

Text Messaging is a standard-rate one-off (1msg/request) and subscription alert service focused on providing users with 2-way communication, support, news, and billing information through SMS & MMS messages, alerts, polls, and content. Message and data rates may apply.

You understand that you do not have to sign up for this program in order to receive services and your consent is not a condition of use of services.

By signing up for the subscription alert service you agree to receive automated text messages.

You will not receive any unsolicited messages from our texting number.

The service is not intended for children under 13, and information will not knowingly be collected from children under the age of 13.

**HELP:** To get help, you may send or reply 'HELP' to the texting number

**Opt-Out:** You can cancel your receipt of the service by sending 'STOP', 'QUIT', 'END', 'CANCEL', 'UNSUBSCRIBE', 'STOP ALL' to any text message you.

## CONSUMER FEES

Our service never charges consumers to 'receive' or 'reply to' text messages. However, depending on your mobile service plan, message & data rates may apply.

## CARRIERS SUPPORTED

Alltel, Boost, AT&T, Nextel, Sprint, T-Mobile, Verizon Wireless, Virgin Mobile US, ACS Wireless, All West Wireless, Amerilink Wireless, Arch Wireless, Bluegrass, Cellcom, Cellular One, C-Spire, Centennial, Central Wireless, Cincinnati Bell, Cox Communications, Cricket, CTC Telecom, Dobson Cellular, ECIT, Edge Wireless, FMTC, Immix, Inland Cellular, Illinois Valley Cellular, Iowa Wireless, Metrocall US, Mid-text Cellular, Midwest Wireless, NNTC, North Coast PCS, Ntelos, Pocket Wireless, Revol, Rural Cell, Qwest Wireless, Silverstar, Southwestern Bell, Suncorn, West Central Wireless.

\* Sprint does not support standard rate video

\* Boost, VMU, & Nextel do not support MMS services

## WARRANTY

Sender will not be liable for any delays in the receipt of any SMS messages connected with this program. Delivery of SMS messages is subject to effective transmission from your wireless service provider/network operator.